

# CAMERA REGISTRY PROGRAM

## Frequently Asked Questions

### What is a “Camera Registry” Program

Law Enforcement agencies often incorporate a citizen engagement program to acquire additional case evidence. These programs help solve crime faster enabling citizens the opportunity to share any footage their home and office cameras may have recorded related to a case.

### Who can register a camera?

Area residents and/or local businesses operating doorbell cameras and security cameras on their premises can register their camera(s) with the department. Camera registry is voluntary and does not provide live streaming video from the device. The department cannot view the registered camera, and only access the video footage when the registrant uploads it.

### Who accesses the camera and the footage?

Footage requested and provided is only accessible by authorized law enforcement and only shared with authorized public safety agency members. Camera registry does not provide or authorize access to live video streaming from the device or access to the device itself by law enforcement. The department cannot view the registered camera and can only access the video footage when the registrant uploads it. The department will contact the registrant through text and email with a secure link to use to upload footage. All footage is provided by the device owner on a voluntary basis.

### How do I register?

Camera Registry begins on the law enforcement agency's website and social media page(s) to make registry easy and accessible. Residents and local businesses can register their cameras using the following URL address:

<https://polaris.cameraregistry.net/registry/NarragansettRIPD>

Information collected during the registration process includes camera location(s), owner contact

information, and the timeframe of stored footage.

### How is the information used and who will know if I provided video footage?

Providing footage is on a voluntary basis. Footage (requested and provided) is only accessible by authorized law enforcement and only shared with authorized public safety agency members. No third-party access is allowed. The department cannot view the registered camera and can only access the video footage when the registrant uploads it. The department will contact the registrant through text and email with a secure link to use to upload footage. All footage is provided by the device owner on a voluntary basis.

### When would my footage be needed?

Your law enforcement agency may reach out for case assistance as they work an investigation. This request may be made to a single resident our group of citizens directly or even as a request through media and social media outlets.

### What information is sent to me?

The department will contact the registrant through text and/or email with a secure link to use to upload footage. All footage is provided by the device owner on a voluntary basis.

### Is this a monitoring service?

The camera registry program is not a monitoring service. Registered cameras are not monitored by the police department. Registrants are only providing camera and contact information, and camera registry does not provide or authorize access to live video streaming from the device or access to the device itself by law enforcement. The department will contact the registrant through text and/or email with a secure link to use to upload footage should there be an incident in the area. All footage is provided by the device owner on a voluntary basis.

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## Law Enforcement Frequently Asked Questions

### What is a “Camera Registry” Program

A camera registry program provides citizen engagement to expand the potential for evidence collection, helping departments solve crime faster. This type of program enables access to citizen- provided video footage in or near the incident area.

### Who can register a camera?

Area residents and/or local businesses operating doorbell cameras and security cameras on their premises can register their camera(s) with the department. Camera registry is voluntary and does not provide access to the department for live stream video. Camera location and owner contact information are part of the registry program, enabling departments to identify additional video resources within the area of an incident. POLARIS™ shows registered cameras in the map view of the platform, providing easy access to making footage requests through the system for identified areas of interest.

### How does a person register their camera?

Camera Registry begins on the law enforcement agency’s website and social media page(s) to make registry easy and accessible. Residents and local businesses can register their cameras using the following URL (your agency name or whatever ending you choose for your agency will need to be added to the end of the URL):

<https://polaris.cameraregistry.net/registry/NarragansettRIPD>



Agencies can also include their logo on the sign-up webpage.

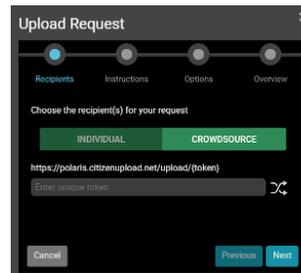
Departments can see registered cameras on their POLARIS map view and request information from the registrant using a secure URL link to upload footage of an identified day/time range.

### Who has access to the registered camera provided footage?

Registrants provide footage on a voluntary basis. Footage (requested and provided) is only accessible by authorized law enforcement and only shared with authorized public safety agency members. No third-party access is allowed.

### When would citizen footage be needed?

Agencies can engage a “call for evidence” in any case situation directly from the case information in POLARIS™. The system also enables generic evidence requests from the community through



a crowdsourcing option that will create a URL link and QR code for citizens to upload media directly associated with the case for investigators to review.

### What information is sent to registrants?

The agency sends footage requests to registrants directly from POLARIS™ through text and/or email, where they can voluntarily upload footage using a secure link.

### Can we integrate the department’s existing camera registry program into the Utility Platform?

Yes, a department can consolidate their existing camera registry information into POLARIS™.

### Can a department’s RTCC live stream video on a registered camera?

The Real Time Crime Center cannot live stream/view registered cameras. The department can only receive video when a citizen volunteers to upload it through a request. Registrants are sent a request in POLARIS™ through text or email requesting footage



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